



AUSTRALIAN POLAR SERVICE RETURN FORM

We recommend you to send in the complete unit (receiver and transmitter and any optional accessories).
Warranty claims can only be considered if a copy of the purchase receipt or invoice is presented.

Personal information:

Surname: _____

First name: _____

Return _____

Address: _____

Post code: _____

Suburb/City: _____

Daytime Ph #: _____

E-mail: _____

Polar product: _____

Package contents sent: please provide a product serial # if available Wrist unit / receiver _____ Transmitter/
WearLink _____ Elastic Strap _____ Sensors: _____ Other parts: _____ Proof of purchase / receipt / invoice
(a copy is essential for any warranty claims) I have gone through the troubleshooting checklist

Date repair despatched: dd/mm/yy

Payment details: I authorise work to be performed up to the maximum amount of AUD\$**Payment method:** VISA MasterCard

Credit card number: _____

Valid from date: mm/yy _____

Expiry date: mm/yy _____

3 digit security number: _____
(on back of card)

Card holder's name: _____

Card holder's signature: _____

If you prefer not to enclose your credit card details, please ensure you have included your daytime phone number or email address so you can be easily contacted for payment during normal business hours Monday to Friday.

Note: By **authorising a maximum amount** for the work requested and providing payment details will assist in a **faster return** of your repair. If the repair will **exceed** this maximum amount, you will be **contacted** be proceeding.

Please contact me for payment

Problem description and comments or work required: _____

Mailing / Shipping instructions:

1. Make sure the wrist unit/receiver and transmitter are securely packed. We recommend using the original Polar case/package or bubble wrap the components to prevent any possible damage.
2. We recommend that you check with your local post office for a secure method of mailing or use a secure courier service.
3. Make sure that you have completed the service return form with your name, return address and product details.
4. Please also **clearly print your name and address** on the **outside of the package**.
5. Check that you have enclosed all essential parts. Polar service will do an inspection on the entire product.

Postal Address:Fitness Maintenance
PO Box 7178, Hutt Street South Australia 5000**Courier Delivery Address:**Fitness Maintenance
Ground Floor, 100 Greenhill Road, Unley S.A. 5061

Phone #: (08) 8271 8211

Fax #: (08) 8271 8233

Email: service@fitnessmaintenance.com.auWeb: www.polaraustralia.com.au/au-en/support/service