



AUSTRALIAN POLAR SERVICE RETURN FORM

We recommend you to send in the complete unit (receiver and transmitter and any optional accessories).
Warranty claims can only be considered if a copy of the purchase receipt or invoice is presented.

Personal information:

Surname: _____
 First name: _____
 Return Address: _____

 Post code: _____
 Suburb/City: _____
 Daytime Ph #: _____
 E-mail: _____
 Polar product: _____

Date repair despatched: dd/mm/yy

Payment details: I authorise work to be performed up to the maximum amount of AUD\$**Payment method:** VISA
 MasterCard

Credit card number: _____
 Valid from date: mm/yy _____
 Expiry date: mm/yy _____
 3 digit security number: _____
 (on back of card)
 Card holder's name: _____

Card holder's signature: _____

If you prefer not to enclose your credit card details, please ensure you have included your daytime phone number or email address so you can be easily contacted for payment during normal business hours Monday to Friday.

Note: By **authorising a maximum amount** for the work requested and providing payment details will assist in a **faster return** of your repair. If the repair will **exceed** this maximum amount, you will be **contacted** be proceeding.

Package contents sent: please provide a product serial # if available

Wrist unit / receiver _____
 Transmitter/
 WearLink _____
 Elastic Strap _____
 Sensors: _____
 Other parts: _____
 Proof of purchase / receipt / invoice
 (a copy is essential for any warranty claims)
 I have gone through the troubleshooting checklist

Please contact me for payment

Problem description and comments or work required: _____

Mailing / Shipping instructions:

1. Make sure the wrist unit/receiver and transmitter are securely packed. We recommend using the original Polar case/package or bubble wrap the components to prevent any possible damage.
2. We recommend that you check with your local post office for a secure method of mailing or use a secure courier service.
3. Make sure that you have completed the service return form with your name, return address and product details.
4. Please also **clearly print your name and address** on the **outside of the package**.
5. Check that you have enclosed all essential parts. Polar service will do an inspection on the entire product.

Postal Address:

Fitness Maintenance
 PO Box 7178, Hutt Street South Australia 5000

Courier Delivery Address:

Fitness Maintenance
 Ground Floor, 100 Greenhill Road, Unley S.A. 5061

Phone #: (08) 8271 8211
 Fax #: (08) 8271 8233
 Email: service@fitnessmaintenance.com.au

Web: www.polaraustralia.com.au/au-en/support/service